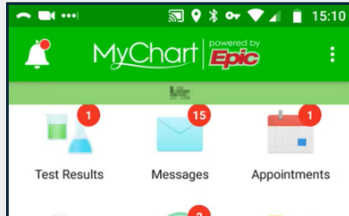


# PreCheck-In for Your Virtual Visit

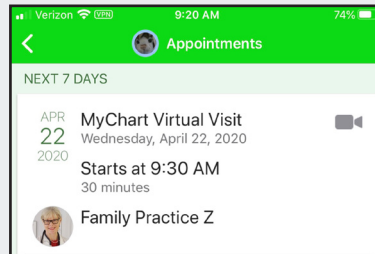
## From the MyChart Mobile App

Before your Virtual Visit, you must preCheck-In. This process can be completed up to **three days** in advance. You can enter the visit up to **30 minutes early**.

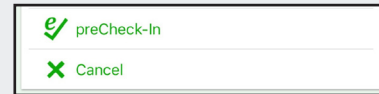
- 1 Tap Appointments from menu screen in MyChart Mobile.



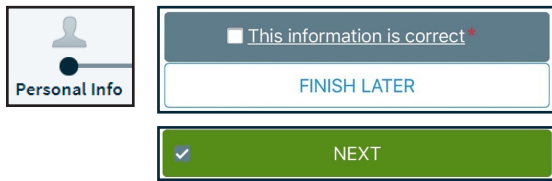
- 2 Tap the appointment to open.



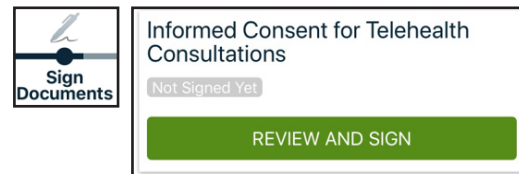
- 3 You must **preCheck-In** to begin the visit. Tap **Go to preCheck-In**. You can preCheck-In up to *three days* before your appointment start time.



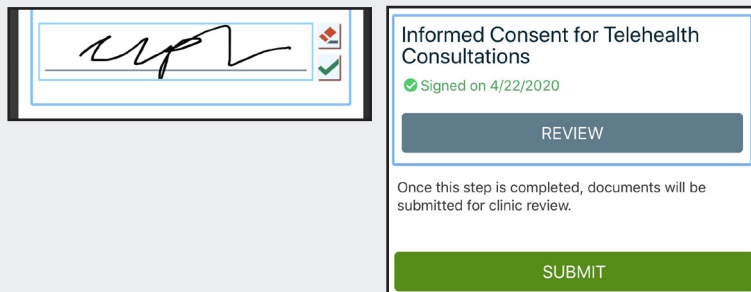
- 4 Verify your personal information.\* Tap **This information is correct** and tap **Next**.  
\*If needed, first **Edit** to make changes and then **Save Changes**.



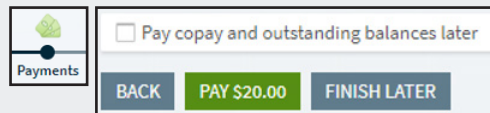
- 5 If this is your first Virtual Visit, you will have to sign an Informed Consent for Telehealth Consultations. Tap **Review and Sign**.



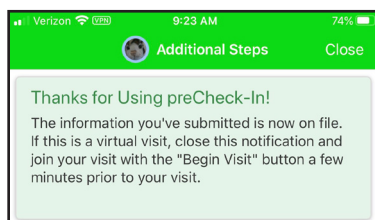
- 6 After reading the form, draw in the box to sign, and tap the green checkmark. Click **Continue**. Then tap **Submit**.



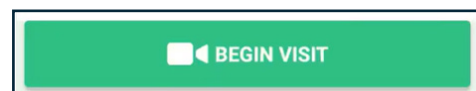
- 7 Your clinic may offer the ability to pay balances or copays. If so, this will be the last step.



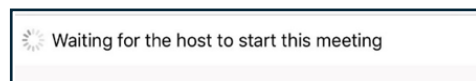
- 8 PreCheck-In is complete. Tap **close** and then tap the appointment again.



- 9 Tap **Begin Visit** to connect, and then tap **Join Meeting**. Tap **Open** in Zoom.



- 10 The Zoom app will launch. Wait for the provider to start the video.



April 2020

This project is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under the grant number H2QCS30280 "Health Center Controlled Networks", through the use of funds from the total annual award of \$2,730,000.00. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS or the U.S. Government.

This material contains confidential and copyrighted OCHIN and Epic Systems information © Copyright 2020 OCHIN, Inc. © Copyright 2020 Epic Systems Corporation. All rights reserved.